

Robert Frank Grady

Epsom, Surrey

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Portfolio: <https://robertgrady.co.uk/>

LinkedIn: <https://www.linkedin.com/in/robert-grady-724411274/>

Github: <https://github.com/RG4475/> (please email to request access to code used in projects)

See profile section on portfolio for more links

Personal Profile

My work experience to date has been in a customer-focused role, where I delivered excellent customer service and ensured that customers left happy and had a positive experience with the company. I wish to get into development because I have had a love of IT since I was a child and with the recent skills shortage in the industry, I would like to realise my potential as a developer and fulfil this opportunity.

I have recently completed a Digital Skills Bootcamp in Software Development which alongside my Coding Traineeship have allowed me to learn many different programming languages and concepts in the coding industry and complete several real-world projects successfully to specification using a wide range of the programming languages learnt. I am a hard-working and popular individual, with a reputation of being reliable and punctual.

I hope to bring my extensive web development knowledge into the development world and help build effective websites and projects that fulfil the needs of the business and its customers.

Education and IT Training

02/23-05/23

Just IT Training Ltd, London

Digital Skills Bootcamp: Software Development

A twelve-week intensive bootcamp covering a rehash and update on the fundamentals of Web and Software development.

07/20-10/21

IT Career Switch Ltd, London

Coding Traineeship – Full Stack Developer

A 1+ year program covering many different programming languages and technical skills (see next page). This program also included obtaining a Microsoft 98-383: Introduction to Programming Using HTML and CSS certification and the completion of two real world projects to gain practical experience. These can be found in my portfolio

09/13-07/16

Kingston University, Kingston Upon Thames, London

Information Systems BSc:

Grade: 2:1

Learnt modules in programming, networking and business

I also did one year in Computer Science between September 2012 and August 2013 but switched to Information Systems as this course offered more interesting computing concepts to learn.

09/04-08/12

A Levels and GCSE's:

Glyn School, Epsom

A Level Applied ICT Double (Grade: C,C)

A Level Applied Business Studies (Grade: C)

Grade C and above in subjects including Maths and English

BTEC Level 2 First Diploma for ICT Practitioners (Grade: Distinction)

IT Skills

Software Development Skills: Writing, reviewing and problem-solving code in several different programming languages and using diagram software to create entity relationship diagrams.

Programming languages learnt in Coding Traineeship and Digital Skills Bootcamp

Core Programming Languages: HTML, CSS, JavaScript, Python, SQL, MySQL, jQuery

Other Programming Languages: PHP, Java, C#

Other: Github, Remote API Access, JSON, Bootstrap, AJAX

Projects: (all projects can be viewed in my portfolio)

IT Career Switch Projects

Project 1: Gazetteer

Project 2: Company Directory

Just IT Projects

Project 3: Lyre Festival

Project 4: Area Finder

Project 5: Filmflix

Database assignment: Breakdown Company

Employment History

05/22-07/22

Ideal Health Consultants, Royal Surrey Hospital Guildford Floorwalker

In this short-term temporary role, Surrey Safe Care were rolling out a brand-new patient system to be used across the hospital setting to aide all staff (doctors, nurses, admin etc..) in doing their jobs. Working 10 hour shifts this role involved.

- Assisting hospital staff in using the new system
- Taking note and reporting any issues, categorising them for how the issue was related (user, system or configuration issue).
- Assisting other floorwalkers with the system.

I received a certificate of achievement for completing the Digital Health Floorwalker Course that was done as part of the role with a grade of Merit.

03/17-10/19

Merlin Entertainments, Chessington World of Adventures Resort Rides and Attractions Host

- Ensured the health and safety of customers on the rides
- Dealt with customers' queries and complaints on rides and around the park in general, providing the best solution whilst ensuring excellent customer service so the customers left with a positive experience of the company
- Enjoyed working as part of a team and assisting colleagues. Punctual and flexible, working additional late and early shifts at short notice
- As an experienced member of the team, I trained new staff
- Received several commendations for excellent performance
- Described as a 'role model' for making customers happy
- Awarded Team Member of the Year for my team (Phoenix) and Best Duo

Interests and Achievements

Computing: I look at code websites such as W3Schools, MDN Web Docs and Stack Overflow for research and to help increase my knowledge in coding. Alongside coding I am interested in other aspects of IT as well, like looking at computer specifications, playing computer games, visiting computer retail outlets and I regularly help and support my family with any IT issues they have.

Hobbies: Food including American, Italian, British and Indian. Visiting local high streets

Additional Info:

References available upon request